【Upgrade to "iAM Smart+" with mobile phone (Aged 11 to 17)】

You can now upgrade to "iAM Smart+" by using your mobile phone!

Enjoy all the features of "iAM Smart" along with the digital signing function!

Before upgrading, please get ready the following items: Hong Kong ID card and your mobile phone with internet access and NFC function activated.

Individuals aged 11 to 17 must apply with your parent or guardian. Please make sure your parent or guardian has already registered for an "iAM Smart" account!

First, open the "iAM Smart" App and select "Upgrade to iAM Smart+".

Accompanied by your parent or guardian, please carefully read and agree to the "Declaration of the Applicant".

Then, have your parent or guardian open and log into their "iAM Smart" account, select ”Scan”.

Next, scan the QR code from the applicant's mobile phone.

The parent or guardian must also carefully read and agree to the Declaration of the Parent/Guardian . Once the parent or guardian agrees, the applicant can continue with the upgrade process.

First, take a photo of the front of your ID card.

You can choose to enable "Audio Guide" during the upgrade process if needed.

Then, follow the instructions to place the front of the ID card close to the NFC antenna of the phone until the card reading process is completed.

Please note that the placement of the ID card may vary depending on the phone model. For Android phones, adjust the ID card position until five green indicator lights are lit. For iOS phones, place the ID card near the upper back of the phone. Please hold it in position until the card reading process is completed.

Next, position your face within the photo frame on the screen and follow the instructions to complete actions such as blinking, opening your mouth, or turning your head to the left or right. Then, undergo glare liveness detection.

That's it! You have successfully upgraded to "iAM Smart+"!